CERTIFICATE
QUALITY MANAGEMENT SYSTEMS
QUALITY MONITOR CERTIFICATE

Program Description

Thank you for your interest in the Associate in Applied Science Quality Management Systems Quality Monitor Certificate.

Upon completion of the Quality Monitor Certificate, the student will be qualified to take industry designed and recognized certification examinations. Employment opportunities include entry-level positions to support the Quality Management System and to help the organization work toward continuous improvement. There are four (4) other certificates which cover various aspects of the Quality Profession. You will find information on these certificates at www.kctcs.edu/distancelearning/CertificatePrograms.htm.

Colleges

This certificate is offered by Elizabethtown Community and Technical College and Hopkinsville Community College.

One of these colleges must be designated as your "Home College". You may be pursuing a degree through another college, which will be your "Home College" for that degree but one of the above mentioned colleges must be designated as the Home College for the Quality Management Systems Quality Leader Certificate. Some of the required certificate classes (such as QMS 101) may be delivered by different KCTCS colleges. Your Home College for the certificate will admit you for the certificate and will take care of all of your student service needs including advising, library services, billing, financial aid, and most importantly, awarding the certificate.

Getting Started

Students may register for KCTCS online classes offered system wide directly at any KCTCS college. Individuals may also complete a "course inquiry" submit

form through www.kyvc.org. KYVC course inquiries are submitted directly to the KCTCS Home College identified by the student. The student's chosen Home College processes the course inquiry either through formal admission procedures or class enrollment. Additional information about KCTCS admission requirements and college contacts may be accessed at http://www.kctcs.edu/Students/Distance_Learning.aspx.

Course Requirements

If you have any questions, please feel free to contact the Program Coordinator or a Counselor at Elizabethtown Community and Technical College: (**http://www.elizabethtown.kctcs.edu/progoff/academic/qualmgmt/qualmgmt.htm**).

Required Course		**Credit Hours**
ENG 101	Writing I	3
MT 150	College Algebra	3
QMS 101	Intro to Quality Systems	3
QMS 201	Customer Service Improvement Skills	3
QMS 202	Performance Management	3
QMS 220	Quality Audits	3
QMS 240	Statistics for Quality I	3
QMS 242	Statistics for Quality II	3
	Total Credits	**15 - 18**

Helpful links:

APPLICATION: http://www.kctcs.edu/students/admissions/apply_online.aspx
CALENDAR: http://www.kctcs.edu/Students/Distance_Learning/Calendar.aspx
CONTACTS: http://kctcs.edu/distancelearning/DLPeerTeam.htm
COURSES: http://www.kctcs.edu/Students/Distance_Learning/Online_Courses.aspx
FINANCIAL AID: http://www.kctcs.edu/Students/Costs_and_Financial_Aid.aspx
GETTING STARTED:
http://www.kctcs.edu/Students/Distance_Learning/Getting_Started.aspx
STUDENT TUTORIAL:
http://www.kctcs.edu/Students/Distance_Learning/Tutorials.aspx
KCTCS COURSES AVAILABLE AT KYVC: http://kyvc.org/

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KCTCS

Kentucky Community & Technical College System