KCTCS eLearning (https://elearning.kctcs.edu)

Blackboard Learn Release 9.1 October 2014 (9.1.201410.160373)
Supported Client Configurations
Updated: 12/19/2014

Supported: Supported by the vendor and Blackboard.

Unsupported: Unsupported by the vendor or not supported by Blackboard.

Browsers/operating systems not listed here may or may not work, and are unsupported in either case.

Microsoft Windows Operating Systems

	IE 11	**IE 10**	**IE 9**	**Firefox (ESR)**	**Firefox (Final Release Channel)**	**Chrome (Stable Channel)**
Windows Vista (32-bit)	Unsupported by Microsoft	Unsupported by Microsoft	Supported	Supported	Supported	Supported
Windows Vista (64-bit)	Unsupported by Microsoft	Unsupported by Microsoft	Supported	Supported	Supported	Supported
Windows 7 (32-bit)	Supported	Supported	Supported	Supported	Supported	Supported
Windows 7 (64-bit)	Supported	Supported	Supported	Supported	Supported	Supported
Windows 8 (32-bit)	Supported	Unsupported by Microsoft	Unsupported by Microsoft	Supported	Supported	Supported
Windows 8 (64-bit)	Supported	Unsupported by Microsoft	Unsupported by Microsoft	Supported	Supported	Supported

Apple Mac OS Operating Systems

	Safari 8	Safari 7	Safari 6	Firefox (ESR)	Firefox (Final Release Channel)	Chrome (Stable Channel)
Mac OSX 10.7	Unsupported by Apple	Unsupported by Apple	Supported	Supported	Supported	Supported
Mac OSX 10.8	Unsupported by Apple	Unsupported by Apple	Supported	Supported	Supported	Supported
Mac OSX 10.9	Unsupported by Apple	Supported	Unsupported by Apple	Supported	Supported	Supported
Mac OSX 10.10	Supported	Unsupported by Apple	Unsupported by Apple	Supported	Supported	Supported

NOTE: Chromebooks use the Chrome operating system which is not a supported operating system for Blackboard. Some areas of Blackboard require Java on your computer, and Chromebooks do not support the use of Java. If you use a Chromebook, please be sure you also have access to a Mac computer or Windows computer so you can fully participant in your Blackboard class. Some things will not work on a Chromebook.

Please do not **ONLY** rely on a tablet or smartphone to use Blackboard. Not all features will work on tablets or smartphones. You may need access to a supported computer to be able to do everything in your Blackboard class. Blackboard INC does offer a Blackboard mobile app for purchase for iOS and Android devices. The mobile application's purpose is to help facilitate communication and access to content while on the go. It does not offer all the features you may be used to seeing in a standard Blackboard environment on your desktop or laptop and it is not recommended for all functions. You may experience issues or differences with the following while using the Bb Mobile app:

- Flash, Java – based, or QuickTime video.
- Special formatting
- Various file types
- Ability to review content but not change or update it in all instances
- Submitting graded assignments, posting files, or taking tests
- Participating in chat or synchronous sessions via Blackboard Collaborate (unless the Mobile Collaborate app is installed)

Support for Blackboard Mobile Learn is provided by Blackboard, as KCTCS does not develop or maintain the Blackboard Mobile application. http://help.blackboardmobile.com/

Configuration Notes:

- Internet Explorer is only supported in Standards Mode.
- Blackboard strives to make all its products as accessible as possible. JAWS 14 and 15 were used during accessibility testing of Learn 9.1 October 2014.
- Chrome support: due to the auto-update feature of Chrome, support is based on the version available at the time of testing. Learn 9.1 October 2014 was tested with Chrome 34.
- Firefox support: due to the auto-update feature of Firefox, support is based on the version available at the time of testing. Learn 9.1 October 2014 was tested with Firefox versions 32 and 31 (ESR).
- Note on OSX 10.8+ Java is no longer shipped as part of the OS install and must be downloaded and installed by users on request of application/applet - this is a one-time action on the part of the user.
- Client Technology Highlights of Changes from Previous Releases

Client Technology Highlights of Changes from Previous Releases

- OSX 10.10/Safari 8 support added.

Technologies NOT supported

- Window XP
- Internet Explorer 6, 7, 8
- Firefox 1.x, 2.0, 3.0, 3.5 and 3.6
- Safari 2, 3, 4, 5 (or any version on Windows)
- Mac OSX through 10.6
- JRE 5
- Browsers on iOS and Android devices
- Chromebooks